



glh Animal Welfare Policy Statement

At glh Hotels, animal welfare is central to our values and integral to our business. It is an important part of conducting business with integrity. This enables us to meet our guests' expectations for high quality, sustainably reared livestock and farmed fish.

Together with our suppliers, we are committed to enhancing the welfare standards of animals and farmed fish across our group.

We endeavour to work toward the ethical, humane and legal treatment of animals - from breeding and rearing, to transportation and slaughter, across all of our hotels.

Our approach is based on the Five Freedoms of the Farm Animal Welfare Council (FAWC):

1. Freedom from hunger and thirst, through ready access to fresh water and a diet to maintain health and vigour.
2. Freedom from discomfort, by providing an appropriate environment and shelter.
3. Freedom from pain, injury or disease, by prevention or rapid diagnosis and treatment.
4. Freedom to express normal patterns of behaviour, by providing sufficient space, proper facilities and appropriate company of the animal's own kind.
5. Freedom from fear and distress, by ensuring conditions and treatment which avoid mental suffering.

In addition to the five freedoms:

1. We now only use free range eggs in our hotel restaurants, having sourced a new supplier.
2. We are proud signatories of the [Better Chicken Commitment](#), an initiative to raise standards for chickens used for meat.
3. By 2022, all our meat products will be minimum [Red Tractor](#) assured, or country of origin equivalent.

4. By 2022, all fish products will be rated 1 or 2 by the Marine Conservation Society, ensuring we select the most environmentally sustainable fish.

Our objectives as a business are to work with suppliers to ensure:

1. All applicable laws and legislative requirements are met and, where possible, slaughter facilities and farms are certified to independent farm assurance schemes that include actions to improve animal welfare;
2. Antibiotics are used as little as possible without compromising animal welfare, through better site hygiene, husbandry, biosecurity and other preventative measures;
3. All animals and farmed fish are effectively stunned prior to slaughter;
4. Routine procedures, such as tail docking, are avoided and the use of suitable pain relief is provided, where they are used;
5. The avoidance of close confinement and, where appropriate to the species, the promotion of environmental enrichment is practised.

We continually monitor our industry to ensure our ambitions and objectives are current. As part of this process we encourage feedback and input from stakeholders, clients, suppliers and other industry partners. Where updates are required, we will reflect these back into our supply chain through annual review of this policy statement.